



Who we are

The New Hall Lane Practice is a four-partner training practice, comprising two males and two females.

This is a medical partnership with the practice name of 'The New Hall Lane Practice'. It is not a limited company.

We cover the east side of Preston, St Matthews and Fishwick, a map of the practice area is available at reception.



Contact Us

The Practice doors open between 8.30 to 18.00 Monday to Friday, excluding bank/public holidays. There is also protected educational time sessions once per month in the afternoon, a phone message will inform patients how to access other medical professionals plus a poster will be displayed to inform patients.

Phone: 01772 970 907

Email: lscicb-gp.pq@nhs.net

Web: www.thenewhalllaneppractice.co.uk



The New Hall Lane Practice



**The Health Centre
Geoffrey Street
Preston, PR1 5NE**

Dr Amandeep Singh

Dr Allen Pang

Dr Manvinder Kaur

Dr Denitsa Bukova



Access to Patient Information

- Patient can now have online access to their medical records. Please ask for details at reception and visit www.patient.co.uk/access.
- Dr Amandeep Singh is responsible for supervising all aspects of the data-handling policies in the Practice.

Confidentiality

- All work undertaken at the practice is of a confidential nature and will not be discussed or divulged outside the practice, without the written consent of the patient.
- There is a designated individual (the data controller) responsible for confidentiality: Practice Manager.

Freedom of Information Act 2000

- This Practice will comply with the relevant sections of the Freedom of Information Act 2000 and has a policy in place to process requests according to the regulations within the act.
- The list of charges, which apply to information requests, is specified in our publication scheme. Methods of information provision are detailed in the publication scheme.
- Dr Amandeep Singh is the named lead Partner for Information Governance and Data Protection. He is also the named Caldicott Guardian and Freedom of Information Act lead.

About the Partners

Dr Amandeep Singh

Graduated from the University of Health Sciences Baba Farid 1999 MBBS. He completed GP training at The New Hall Lane Practice and obtained MRCP in 2010, and became Partner the same year. Dr Singh is an accredited GP Trainer and is trained in Minor Surgery.

GMC No: 6060954

Dr Allen Pang

Graduated from University of Liverpool MB ChB 2010. He undertook GP training in Preston & Chorley, obtaining MRCP in 2015, then joined the Practice in August 2015 as a Partner. Dr Pang is an accredited GP Trainer.

GMC No: 7080484

Dr Manvinder Kaur

Graduated from Allahabad University (UP) MB BS March 2002. Agra University (UP) DGO October 2004. MRCP 2012. Joined the practice in January 2017 as a salaried GP, then became a partner in October 2020. Dr Kaur is qualified in the fitting of contraceptive coils & implants.

GMC No:6121755

Dr Denitsa Bukova

Graduated from Trakia University 2003, Magister Physician. She undertook GP training in Blackburn & Darwen, obtaining MRCP in 2019. Joined the practice in October 2020 as a salaried GP, then became a Partner in July 2023.

GMC No: 7069257

In addition to the partners, we have other doctors working in the practice, who make an important contribution to the service we provide.

Salaried GPs:

Dr Ahmed Asfour

Dr Hunaynah Patel

Doctors In Specialist Training

The New Hall Lane Practice is approved by Manchester University as a GP Training Practice.

In addition to our permanent, we will have doctors in their first, second and third years of specialist training in general practice working for us on rotation. Please refer to our website for the latest allocation.

Other Healthcare professionals

The Doctors of the practice are supported by a team of healthcare professionals who may be best placed to deal with your needs.

Nicole Wheatley –Advanced Nurse Practitioner

Warren Billington - Paramedic

Lauren Rayton - Practice Nurse

Rachael Hogan – Nurse Associate

Kate Slater – GP Assistant

Zoe Black – Pharmacy Technician



Making Appointments

- Telephone reception on 01772 970 907 for an appointment.
- Appointments can be booked up to 14 days in advance.
- Each GP appointment is 15 minutes long and can only be for one person.
- An adult must accompany children under 14.
- You can also make an appointment via patient access. Ask at reception for details and visit www.patient.co.uk/access.
- It is often possible for the doctor or nurse practitioner to deal with your problem by phone. Please speak to the receptionist about this service – available 8.30am to 6pm. The doctor or nurse will phone you back as soon as is practical. **If the problem is urgent, please tell the receptionist and the on-call doctor will return your call, as soon as possible.** In case of emergencies e.g. collapse, chest pain, severe shortness of breath or bleeding **it may be best to phone 999.**

Repeat Prescriptions

Telephone

01772 970907, option 2 (prescription line)
10am – 12noon
2pm – 4pm

Online

Order your repeat prescriptions with Patient Access or via NHS App. Ask at Reception for details.

In Person

At the Reception Desk

By Mail

Please send an SAE with your request

Pharmacy

Your local Pharmacist may agree to collect and deliver your prescription. (You must arrange this directly with the Pharmacy).

Quick Reference Guide

Opening Times

8:00am – 6:30pm

Monday – Friday

Appointments

01772 970907

Practice Website

www.thenewhalllaneppractice.co.uk

Enhanced Access

The Practice is a member of Greater Preston PCN. Together the PCN provides appointments outside of core GP opening hours. The service is in effect 6:30pm – 8:00pm weekdays, 9:00am – 5:00pm Saturday and 9:00am – 12noon Sunday.

If you call the practice during these hours, your call will be diverted to the hosting GP practice for that session.

Out of Hours / Emergencies

Call NHS 111, or visit NHS 11 online for advice on symptoms. Calls are free.

In a medical emergency, always call 999.

Prescriptions

01772 970907, option 2

10am – 12noon Mon-Fri

2pm – 4pm Mon- Fri

Rights and Responsibilities of Patients

People treating/helping you will give their names. The Health Centre and rooms in it will have signs to help you, but if you require assistance please ask at the reception desk.

Your Contact Details: **Please let us know if you change your name, address, or telephone number. It is important** so we can contact you via phone and any clinic or hospital appointments do not go astray, delaying your health care unnecessarily.

Please let us know if you are happy for us to contact you by a text message.

We will do our best to make sure that you understand what we are trying to say and do for you. Please always ask if you are unsure about what we have said. Ask if you want to know more about your treatment.

Routine visits to the doctor are by appointment. Each appointment with the doctor is for 15 minutes. If you have made an appointment, you will not have to wait more than half an hour without an explanation.

If you arrive late for your appointment, **you will be asked to re-book** for another day. If it is a medical emergency that you are seen that day, please make sure the receptionists are aware of your need.



We always try to answer the telephone as promptly as we can. Please switch off your mobile phone when entering the Health Centre – it does interfere with specific equipment in the Treatment Centre. In addition, we ask out of courtesy to other patients, doctors, and staff.

